1. The Government’s goal for the Queensland Public Service (QPS) is to be the most respected and responsive public service in the nation. To measure the progress of the QPS towards this goal, the Public Service Commission has finalised two reports:

* *A state of change: better value for the people of Queensland – State of the Service Report 2013*
* *Working for Queensland – Employee Opinion Survey Report 2013*

1. The State of the Service Report discusses progress the QPS has made to date in implementing key aspects of the public sector renewal framework. The report analyses a number of the priorities, challenges and achievements of the QPS, and includes case studies of successful renewal initiatives and key findings from the Working for Queensland Employee Opinion Survey.
2. The Working for Queensland Employee Opinion Survey Report sets out the findings from the Working for Queensland Employee Opinion Survey 2013, which was sent to around 215,000 QPS employees in 51 agencies in June 2013. The Survey Report was prepared by ORC International, on behalf of the PSC.
3. The Working for Queensland Employee Opinion Survey 2013 attracted a response rate of 38%. The survey explored key aspects of workforce climate, including organisational leadership, job empowerment, and learning and development.
4. The reports provide baseline data that will support comparisons and longitudinal analysis of public sector performance and workforce perceptions.
5. Cabinet noted the State of the Service Report 2013 and the Working for Queensland Employee Opinion Survey Report 2013.
6. Cabinet approved the public release of the reports.
7. *Attachments*

* [State of the Service Report 2013](Attachments/SOS%20Report%202013.pdf)
* [Working for Queensland Employee Opinion Survey Report 2013](Attachments/2013%20WFQEOS%20Report.pdf)